



Heart Failure
& World Congress on
Acute Heart Failure **2019**



Please note:
**AFEA SA is the only official housing agency for Heart Failure
2019 in Athens.**

As the authorized housing agency for HFA 2019, AFEA S.A. is pleased to provide reservation protection, flexibility and assistance to those who book in the official housing block. Please note that we cannot validate hotel reservations via sources other than those presented by AFEA S.A.

Through careful research and dedicated negotiations, AFEA S.A. is working on your behalf to provide hotel room blocks of a high-quality standard at a discounted rate. The lowest room rates available have been negotiated at official hotels, and other booking channels are continuously being monitored for rival rates. For the best customer service and guaranteed hotel rooms, attendees should make their reservation through the official housing agency offer provided in the accommodation system.

It is important to be aware that you may be contacted by phone, fax or email by third party companies that act as travel agencies, wholesalers or destination management companies to solicit you for room reservations with potentially aggressive or deceptive tactics. Room poachers and scammers may also misrepresent themselves as the official congress housing agency and may use the congress name or logo illegally.

AFEA S.A. as official housing agency DOES NOT place telephone calls requesting personal details or credit card information of participants! Please on no account supply your details over the telephone.

AFEA S.A. will always provide you with the official booking forms, either in writing or online. Your personal data will be treated securely and the purchased and paid services are ensured.

Moreover, please be informed that AFEA S.A. does not forward any contact details to third parties. These agencies DO NOT have access to information on hotel bookings you make with us (AFEA S.A. Travel & Congress Services). They are accessing public congress information and searching contact details through search engines like Google.

If you are contacted by someone who offers you housing for the congress or who represents themselves as the official housing agency for HFA 2019, please collect as much information

from them as you can (ex: name of the company, name of the caller, telephone number, etc.), and report them to AFEA S.A. at +30 210 3668842 & 852 – email HF2019housing@afea.gr

Beware of Hotel Pirates!

“Housing Pirates” are companies that phone, fax or email conference attendees, claiming to offer good deals on hotel rooms. They may falsely claim to be affiliated with HFA 2019. Please be aware that these unauthorised companies might not deliver what they promise in terms of quality and location. Furthermore, if you provide your credit card information to one of these companies (commonly referred to as "housing pirates" or "housing bandits"), your card may be charged and you might not have a hotel room when you arrive in Athens.