



Heart Failure & World Congress on Acute Heart Failure 2019



HF2019 CONGRESS// ACCOMMODATION BOOKING TERMS & CONDITIONS

Hotel bookings will be handled on a 'first come, first served' basis. Should the hotel requested is no longer available, AFEA SA will do its utmost to offer similar accommodation.

Payment Policy

Please note that hotel bookings can only be valid upon receipt of the required deposit payment (amount of 1 night). As soon as AFEA SA has received your payment, a letter of confirmation will be emailed. It will confirm the name of your hotel, the paid deposit and the duration of your stay. Outstanding amount should be paid the latest by March 15th, 2019 to AFEA SA.

Cancellation Policy

- For cancellations received by Friday, Feb 15th, 2019, a handling fee of EUR 35 will be charged.
- For cancellations received after this date 100% cancellation fees apply. Only written cancellations will be accepted.

Name Changes/Replacements

- For name changes and replacements, a handling fee of EUR 25 will be charged.
- All refunds will be made one month after the end of the conference.

A change in VAT may lead to different prices.

A minimum stay of 3 overnights (between May 25th & May 28th, 2019) applies for all bookings.

In case of early departure, the hotel and AFEA SA are entitled to charge all nights booked.

LIABILITY

The Participant shall bear the risk of damage or loss for objects for exhibit or other items including personal property brought into Hotel. The participant is obliged to observe the procedures implemented in the Hotel and, in particular, regulations relating to fire safety, procedures relating to depositing objects in the safe, etc. and may not claim compensation for the loss sustained in event of non-compliance with said procedures. AFEA SA accepts no liability for any personal injury, loss or damage of property or additional expenses incurred to participants either during the conference or as result of delays, strikes or any other circumstances. Participants are requested to make their own arrangements with respect to health and travel insurance.

PRIVACY

AFEA SA declares that complies with the provisions of the EU's General Personal Data Regulation 2016/679 regarding the collection and processing of data, record keeping and obtaining of consents and licenses and / or its Operating Rules of the Personal Data Protection Authority.

With the use of the online accommodation form and the offers contained therein, users understand that their voluntarily transmitted personal details will be stored and processed in accordance with the **EU's General Personal Data Regulation 2016/679**. With the completion of the online accommodation form the user implies authorization to AFEA SA to use the personal data supplied for purposes related to HF2019 congress.

Links to other websites:

Our online forms may contain links to other websites. We are not responsible for data privacy policies and/or practices on other websites and we have no influence as to whether the operators act in compliance with data protection provisions. Our privacy policy is solely applicable to data collected by our company.